

Chapter 1 Introduction to Psychological Theory

Chapter 2 Lifespan development

Chapter 3 Understanding suffering

Chapter 4 Compassionate care - Janet Scammell

Chapter 5 Person centred approaches - Sue Barker & Janet Scammell

Chapter 6 The Care Practitioner - Sue Barker & Gareth Morgan

Chapter 7 Therapeutic Relationships - Sue Barker & Hamed Al Battashi

Chapter 8 Emotional Intelligence - Sue Barker, Beverley Johnson, Andrew Santos

Chapter 9 Emotional labour

Chapter 10 Maintaining a culture of compassionate care - Sue Barker & Gemma Stacey-Emile