CONTENTS

Curlosity Questions: Conversational att IIW set saff abised

CHAPTER FOUR CLASSROOM MANAGEMENTO 123V Instead

Validate Feelings

FOREWORD xi

CHAPTER ONE: UNDERSTANDING YOUR STUDENTS 9

Become a Mistaken Goal Detective 10
Understand the Mistaken Goal: Undue Attention 23
Understand the Mistaken Goal: Misguided Power 27
Understand the Mistaken Goal: Revenge 33
Understand the Mistaken Goal: Assumed Inadequacy 41

CHAPTER TWO: FOUNDATIONAL PRINCIPLES 49

Encouragement 50

Caring 55

Focus on Solutions 61

Kind and Firm 69

Take Time for Training 75

Mistakes as Opportunities for Learning 80

An Application of the Court of the

CHAPTER THREE: FORMING A BOND 85

Connection Before Correction 86

Greetings 92

Special Time 97

Validate Feelings 104

Listen 108

Curiosity Questions: Motivational 112

Curiosity Questions: Conversational 117

CHAPTER FOUR: CLASSROOM MANAGEMENT 123

Class Meetings 124

Class Guidelines 133

Compliments 137

Parent-Teacher-Student Conferences 144

Classroom Jobs 150

Contributions 155

Avoid Rewards 161

CHAPTER FIVE: CONFLICT RESOLUTION 167

Agreements and Follow-Through 168

Understanding the Brain 172

Wheel of Choice and Anger Wheel of Choice 178

CHAPTER TWO: FOUNDAT

CHAPTER THREE: FORMING A BOND

Positive Time-Out: Cooling Off 185

"I" Messages 193

Problem-Solving: Four Steps 199

CHAPTER SIX: TEACHER SKILLS 207

Act Without Words 208

Do the Unexpected 215

Limited Choices 219

Logical Consequences 223

Have Faith 229

Same Boat 237
Tone of Voice 241
Humor 247
Decide What You Will Do 250
Don't Back-Talk Back 255
Control Your Own Behavior 260
Teachers Helping Teachers 264
Self-Care 271

WANT TO LEARN MORE? 277

ACKNOWLEDGMENTS 279

REFERENCES 281

INDEX 291