Preface

Part I: Society, Politics, Policy & Planning

- 1: Introduction
- 2: Political ideologies
- 3: Wants, needs, obligations, etc.
- 4: Human rights and citizenship rights
- 5: The market versus the state

Part II: Planning Frameworks

- 6: Public policy-making
- 7: Types of plan
- 8: Evaluating approaches to planning
- 9: U-Plan: participation-based approach to planning

Part III: Planning Tools

- 10: Planning tool 1: Consultative
- 11: Panning tool 2: Facility/service audit: Process & Capacity
- 12: Planning tool 3: Facility/service audit: Facility use/assessment
- 13: Planning tool 4: Forecasting demand

Part IV: Evaluation

- 14: Economic evaluation
- 15: Performance evaluation

Part V: Sectors, Groups & Issues

- 16: Policy and planning in particular sectors
- 17: Policy and planning for particular groups
- 18: Issues/challenges